



# Jillian West

## ABORIGINAL AND TORRES STRAIT ISLANDER

# Cultural Awareness Training

We help build cultural capability to support employees to develop skills, knowledge, and practices to deliver services in a culturally informed way. This helps to increase Aboriginal and Torres Strait Islander service participation and inclusion.

We offer cultural learning strategies that align with your workplace priorities and we provide training to meet staff knowledge, experience and expectations.

We recognise the importance of staff engaging and receiving cultural knowledge through the lens of First Nations Peoples.

Our training serves to strengthen staff capacity to identify and engage effectively with Aboriginal and Torres Strait Islander peoples to foster a more inclusive workplace culture, where the needs of Aboriginal and Torres Strait Islander people are understood and respected.

The sessions outline the following topics:

- ✓ Increase understanding of the issues past and present
- ✓ Provide information that will help to communicate sensitively and effectively
- ✓ Look at the impact past policies and practices have had on Aboriginal and Torres Strait Islander people, cultures, and practices
- ✓ Understand Protocols for community consultation and engagement
- ✓ Discover Social indicators and past government policies
- ✓ Bust Myths about Aboriginal and Torres Strait Islander people
- ✓ Discuss Hints to assist in communicating effectively with Aboriginal and Torres Strait Islander people.